

## Suisse Biz Terms and Conditions

1. **Description of Services**

Suisse Biz provides a software as a service (SaaS) platform and associated professional services to assist with workflow management, project management, dispatching, and other business operations.
2. **Account Registration**

Customers must register for an account by providing current and complete information. Customers are responsible for keeping account information updated.
3. **Use of Services**

Customers agree to use Suisse Biz services for internal business purposes only. Customers shall not resell or sublicense Suisse Biz services. Customers are responsible for compliance with all applicable laws. Customers shall not upload any prohibited content such as malware, illegal material, or copyrighted content.
4. **Fees and Billing**

Applicable fees will be charged according to the pricing and payment terms disclosed at the time of purchase. Services are provided on a subscription basis for the term purchased. Payments are non-refundable.
5. **Cancellation Policy**

Customers may cancel accounts at any time. Cancellations take effect at the end of the current billing period. No refunds will be provided for partial subscription periods.
6. **Intellectual Property**

Suisse Biz retains ownership of all intellectual property rights to the Suisse Associates, SaaS platform, software, and services. Customers retain rights to any data or content uploaded.
7. **Confidentiality**

Suisse Associates, Suisse Biz will not disclose customer data except as compelled by law. Customers shall not disclose any confidential information related to Suisse Biz services.
8. **Disclaimers of Warranty**

Suisse Biz provides services on an "as is" basis without warranties of any kind. Suisse Biz disclaims any implied warranties.
9. **Limitation of Liability**

Suisse Associates, Suisse Biz shall not be liable for any indirect, incidental, or consequential damages related to services.
10. **Termination**

Suisse Associates and Suisse Biz may suspend or terminate services if customers breach these terms, fail to make payments, or violate applicable laws.
11. **Privacy Policy**

Suisse Associates and Suisse Biz shall comply with all applicable privacy and data protection laws. Customers retain ownership of their data. Suisse Biz will only process customer data as necessary to provide services. Customers can request the deletion of their data.
12. **Acceptable Use Policy**

Customers shall not use Suisse Associates, Suisse Biz services for any illegal, harmful, or offensive activities. Prohibited activities include spamming, phishing scams, hacking attempts, harassment, copyright infringement, drug trafficking, and other illegal actions.
13. **Service Level Agreement (SLA)**

Suisse Biz guarantees 99.9% uptime availability, excluding planned maintenance. If uptime drops below 99.9% in a month, customers may receive service credits.
14. **Data Ownership**

Customers retain complete ownership of all data uploaded into or generated within Suisse Associates, Suisse Biz services. Suisse Biz does not claim ownership of any customer data.
15. **Subcontractors**

Suisse Associates, Suisse Biz may use subcontractors to provide services. Suisse Biz remains responsible for subcontractor actions and compliance with these terms.

16. Modifications to Terms

Suisse Associates reserves the right to modify these Terms of Service at any time. Updated terms will be posted online. Continued use of services after changes constitutes acceptance of modifications.

17. Governing Law

These terms shall be governed by the laws of the State of Delaware. Any disputes related to these terms or services will be resolved in the courts located in Delaware.

18. Force Majeure

Suisse Associates is not liable for any delay or failure to perform due to causes beyond its reasonable control, including but not limited to acts of God, natural disasters, labor disputes, changes in law, power outages, etc.

19. Severability

If any portion of these terms is deemed unlawful, void, or unenforceable, the remaining provisions will continue in full force and effect.

20. No Waiver

The failure of Suisse Associates to enforce any rights under these terms does not constitute a waiver of such rights. A waiver of any provision shall not be deemed a waiver of any other provision.

21. Entire Agreement

These Terms of Service, along with the Privacy Policy, constitute the entire agreement between Suisse Associates and the Customer related to the use of the Suisse Biz services.

22. Assignment

Customers may not assign or transfer these terms or use of services without the prior written consent of Suisse Associates. Suisse Associates may assign these terms at its discretion.